

? What is Intown Manchester?

Q **Intown Manchester** is a non-profit 501(C)(3) organization contracted by the City of Manchester to provide supplemental management services to the Central Business Service District (CBSD). We are funded primarily through a special assessment on downtown commercial properties.

Since 1996 we have worked with City Departments to undertake a variety of services to the downtown area and to provide support to downtown businesses. Our goal is to increase Downtown's economic competitiveness and affirm Manchester's position as an economic leader of the New England Region. In a word, we are "Placemakers".

? What is *Placemaking*?

Q We think of our Downtown as the City's living room. Just as you would keep your living room at home clean, attractive, and welcoming to visitors and family, Intown works to keep up appearances in downtown.

Residents, tenants, landlords, employers and employees - we all have a stake in the economic vitality of our downtown.

This brochure outlines our wintertime responsibilities, as partners in placemaking, in keeping downtown Manchester an inviting and attractive place to do business.

City Offices providing Downtown Snow Removal

Manchester Highway Department
227 Maple Street
Manchester, NH 03103
PHONE: 603.624.6444

Manchester Transit Authority
110 Elm Street
Manchester, NH 03101
PHONE: 603.623.8801

Manchester Parking Division
25 Vine Street
Manchester, NH 03101
PHONE: 603.624.6580

Manchester Parks, Recreation &
Cemetery Department
625 Mammoth Road
Manchester, NH 03104
PHONE: 603.624.6565



**INTOWN
MANCHESTER**

889 Elm Street • Manchester NH
603.645.6285 (p) • 603.669.6597 (f)
www.intownmanchester.com

Snow Removal in Downtown Manchester

Everything you always wanted
to know about snow removal
but were afraid to ask. . .

Presented by
**INTOWN
MANCHESTER**

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What You Do

Property/Business owners are responsible for clearing their sidewalks immediately following a storm. § 150.061 Code of Ordinances

Many commercial leasing agreements contain clauses identifying which party - landlord or tenant - will be responsible for snow removal in the event of a storm. If in doubt, downtown tenants should contact their landlords regarding specific snow removal responsibilities.

The best procedure for shoveling snow in congested urban areas is to pile the snow onto one designated area of the property, keeping the walkways clear from the front door to the curb. Snow should not be shoveled into the gutter or the street.

§ 97.03 Code of Ordinances

For icy conditions, a sand/salt mixture is available from the Highway Department at no charge.

What the City Does

During winter storm events, the **Manchester Highway Department** clears snow from more than 400 miles of Manchester's roadways.

In downtown Manchester, the MHD also provides bobcat service for immediate sidewalk clearing and sanding in the areas of heaviest pedestrian volume.

If time and public funding is available, MHD will schedule for the removal of snow along the Elm Street and Commercial Street corridors. Snow removal is typically scheduled within two days of the winter storm event.

The **Parking Division's** responsibilities include clearing Victory Garage and all public parking lots, and clearing paths to parking kiosks along the sidewalks.

The **Manchester Transit Authority** will clear landing areas for pedestrians disembarking from buses.

What Intown Does

Intown Manchester contracts with the city to provide supplemental maintenance services to the Central Business District. Our services are intended to enhance but not replace the normal scope of City-provided services.

During winter storm events, the Intown maintenance team performs non-mechanized snow clearing in areas where the Highway Department machines are unable to maneuver or where additional clearing is needed.

Using shovels and snow blowers, Intown helps to clear snow from bump-outs, makes curb cuts, clears corners and drainage areas, and spreads salt/sand on sidewalks.

